

Customer story

# Advanze helps P&C carrier migrate to Duck Creek 7.x and lowering TCO by 40%

## What we did

We conducted a thorough review of the existing, legacy environment including outdated Duck Creek. After developing and demonstrating how it will work, we developed a greenfield Duck Creek 7.x environment and using proprietary tools, built on robotic process automation, we migrated all legacy data, configurations, and APIs to launch 3x faster with 40% lower TCO

## How we did it

To meet stated goals, we started with translating goals into requirements, then:



**Aligning goals:** Expertly translated business goals to requirements & tested thoroughly



**Fast decisioning:** Our step-prototyping kept stakeholders informed, and reduced cost of ownership, timelines



**Future-proofed:** introduced Azure DevOps, API-based integrations and Single Sign-On to ready seamless cloud transitions, security

## The situation

Our client, a regional P&C carrier, utilizes Duck Creek and tasked us with updating their system to Duck Creek 7.x requiring a thorough comparison of features and validation against the existing PAS.

Multiple challenges emerged as we adopted new technology, integrated with the cloud, and upgraded external utilities that relied on the PAS

The outcome of these challenges consistently produced operational inefficiencies and poor user experience impacting both the customer and the client.

“

*Consistently doing in 3 months what others do in 12-18. We couldn't be happier!*

”



*-Samuel Hess, CIO  
Millers Mutual Insurance*

## The results

The results of Advanze's Duck Creek 7.x implementation included a streamlined Policy Administration System, marked by enhanced operational efficiency and improved user experience. Integration of cutting-edge technologies such as CI/CD pipelines and Single Sign-On provided increased data protection and streamlined access for users, ultimately improving client satisfaction and competitiveness in their market sector.

## About our delivery model

Our unparalleled delivery model revolves around aligning business goals, 100% transparency, and delivering the highest quality solutions at the fastest speed to market so it's a win/win.



### Shared Vision

From aligning goals and requirements gathering we bring the right people and ask the right questions.



### Fast decisions

Throughout delivery we conduct demo -days to get everyone on the same page and receive stakeholder buy-in.



### Perfect fit

From pre-development blueprints and step-by-step sign-off, to world-class testing, reporting, and acceptance



### Meeting business goals

Achieving your goals is why you hired us and we take ownership and accountability to deliver fast and keep our promises.



## About Advanze.

Advanze is the client-first digital transformation company helping modern P/C insurance carriers gain competitive advantage faster through deep but narrow expertise in core platforms and elevating enterprise profitability through extreme efficiencies.

Find out more at: [advanzetech.com](https://advanzetech.com)