



Customer story

Advanze optimizes quote creation 250% for regional P/C carrier

The situation

Our client, a regional P&C carrier, utilizes Duck Creek and ACORD to create insurance quotes and faced many challenges including:

- End-to-end manual processes; including
- Inefficient ACORD proposal to Duck Creek quoting process; and
- Extremely high error rates.

The outcome of these challenges consistently produced inaccuracies and inconsistencies that forced delays in quote delivery and significantly impacted the customer experience.

What we did

To streamline quote creation in Duck Creek, we used AI models to extract LOB-specific data from ACORD forms. Organized in Excel, this data was translated into client-specific templates for seamless migration into Duck Creek's UI. Our quote creation module efficiently entered details with customizable logic, while our bots ensured accurate migration for multiple LOBs.

How we did it

Through our unparalleled delivery model, we seamlessly delivered on these key areas:



Efficient Translation: We Organized ACORD data into LOB-specific templates for efficient translation.



Smooth Migration: Integrated quote creation module and bots for accurate migration to Duck Creek's UI.



Adaptability: Customization allowed seamless adaptation to multiple lines of business within Duck Creek.

Results-at-a-glance

3X

Faster speed to market

99%

Reduction in errors

33%

Cost savings

About our delivery model

Our unparalleled delivery model revolves around aligning business goals, 100% transparency, and delivering the highest quality solutions at the fastest speed to market so it's a win/win.



Shared Vision

From aligning goals and requirements gathering we bring the right people and ask the right questions.



Fast decisions

Throughout delivery we conduct demo -days to get everyone on the same page and receive stakeholder buy-in.



Perfect fit

From pre-development blueprints and step-by-step sign-off, to world-class testing, reporting, and acceptance



Meeting business goals

Achieving your goals is why you hired us and we take ownership and accountability to deliver fast and keep our promises.

The results

The enhanced approach to Duck Creek-powered RPA in quote creation resulted in efficient translation by organizing ACORD data into LOB-specific templates, facilitated smooth migration to Duck Creek's UI through the integration of a sophisticated quote creation module and bots, and demonstrated adaptability across lines of business by allowing seamless customization to multiple LOBs within Duck Creek. Overall, this enhanced RPA approach addressed quote creation challenges while demonstrating tailored integration with Duck Creek's UI.



About Advanze

Advanze is the client-first digital transformation company helping modern P/C insurance carriers gain competitive advantage faster through deep but narrow expertise in core platforms and elevating enterprise profitability through extreme efficiencies.

Find out more at: advanzetech.com