

NLS NEARSHORE OPERATIONS

HONDURAS

Strategic Support for Property and Casualty Carriers

At Next Level Solutions, our Nearshore Operations in Honduras provide a strategic technology hub designed to support Property and Casualty carriers. With expertise in insurance, technology, and project management, we are committed to delivering on the NLS value proposition. Our Central American hub offers superior communication, training oversight, and relationship management, leading to industry-leading time to value without compromising on quality.

Discover the benefits of partnering with NLS Nearshore Operations in Honduras, where quality, efficiency, and economic advantages come together to drive your success.



BUSINESS CONTINUITY

- **Enhanced Communication:** Central/Mountain time zone ensures seamless collaboration with US counterparts.
- **Fluency in English:** Team fluent in English supported by a growing curriculum exclusively in English.
- **Expert Training:** Traditional training maintains expertise in insurance, tech platforms, and delivery models.
- **Quality Control:** Software and delivery quality control ensures the highest standards.



TALENT AND SKILL SET

- **US-Standard Talent:** Supported by Honduran investment in technology.
- **Expertise:** Configuration management, content development, Infra/DevOps, Salesforce, engineering, and development support.
- **Comprehensive QA:** Extensive quality assurance and testing capabilities.
- **Insurance Proficiency:** Expertise in forms, rate maintenance, core system configuration, legacy support, BPO, and various core platforms.



ECONOMIC ADVANTAGE

- **Efficiency:** Eliminates inefficiencies associated with offshore development, ensuring projects are delivered with a higher time to value.
- **Cost-Effective:** Skilled resources are available at competitive rates compared to offshore offerings, providing exceptional value.
- **Return on Investment:** Our blend of quality, timely deliver, and economic benefits ensures a leading ROI for your technology projects.