

Discover a true partnership

NLS Delivers Superior Support

Your business is our priority. We understand that downtime affects not only your bottom line but also customer satisfaction. Through our Production Support program, we become a true partner, integrating seamlessly with your team. Our associates cultivate key relationships with your staff and gain a comprehensive understanding of your platform and business needs. This enables us to address issues promptly and efficiently, ensuring minimal disruption and maximum performance.



Who We Are

Next Level Solutions specializes in addressing the technology needs of P&C insurance carriers. Our unparalleled product knowledge, coupled with the advantages of an onshore presence and nearshore talent, positions us to meet the demands of every P&C carrier's project.

We rigorously train our teams and foster a collaborative environment to ensure alignment and precision. Regardless of the project's size or scope, the NLS team is dedicated to delivering exceptional solutions. Every project is treated as our highest priority, reflecting our unwavering commitment to your success.

Address Issues Efficiently

Our team helps deliver maximum performance without disruption to your project.

1 Accelerate ROI

Our immediate issue resolution, expert configuration, and specialized knowledge facilitate rapid advancement on critical business initiatives, maintaining alignment with prioritized goals.

2 Minimize OPEX

Avoid the initial effort and cost associated with hiring, onboarding, and training new employees. Our predetermined subscription pricing provides predictability in your expenses and budgeting processes.

3 Optimize Utilization

Leverage NLS's proven expertise and best practices to enhance your Duck Creek solution. Boost user engagement and satisfaction for both your end-users and internal teams.